Office of Student Success Programs and Services

GOAL 1: THE OSSPS WILL DEVELOP BEST PRACTICE BASED ON INSTITUTIONAL AND NATIONAL DATA REGARDING CRISIS MANAGEMENT/STUDENT INTERVENTION SERVICES TEAM.

Objective 1.1: To create and develop a team of clinical social workers to manage crisis calls from CLP and Campus.
   Target date for completion: September 2017.

   A. Communicate and identify the need with appropriate parties (ELT by Jan 2017) regarding change and advocating for additional LCSW to assist in the development of the SIS and best practice.
      Target date for completion: January 2017.

   B. Collecting data from students serviced over the next year, to identify the increased need for an additional staff to support students in crisis.
      Target date for completion: October 2017.

   C. Raise 100,000K over a 4-year plan to support students in crisis and create funding for new staff.
      Target date for completion: June 2020.

Update, September, 2017:
OSSPS assistant director has completed licensing requirement. Office now has two clinical social workers as case managers. Additionally, OSSPS has been able to hire a contracted social worker to assist with the increase demand for crisis management for today's student.

A. Additional staff added to office.
B. OSSPS has begun to partner with Emory University Institutional Research to determine students who have identified need within services or programs within OSSPS.
C. No change. Continued fundraising and awareness of OSSPS
Objective 1.2: Develop a resource center for students in crisis and in financial insecurity situations.

Target date for completion: September 2020.

A. Create a mechanism in which students are provided meal tickets through an anonymous venue. Work with Financial aid on Financial Literacy Webinar to educate students and parents.
   Target date for completion: January 2018.

B. Creating a data base for students to pull from when looking for local mental health providers connected to the Emory Insurance.
   Target date for completion: September 2017.

C. Fundraising for a space for students in crisis to debrief and gather in supported spaces.
   Target date for completion: June 2020.

Update, September, 2017:
A. No update at this time.
B. Research on local and national mental health providers and insurance
C. No update at this time.
GOAL 2: FOOD SECURITY INITIATIVES – DEVELOP A SUSTAINABLE CAMPAIGN THAT SUPPORTS AND EDUCATES THE EMORY STUDENTS AND THE COMMUNITY AT LARGE.

Objective 2.1: To decrease food insecurity by increasing programs and initiatives to support students.

Target date for completion: January 2018.

A. Building a sustainable food pantry for students to use. Continuing to collaborate with Dining and the Breadcoffee House. Fundraise to help with funds, food, and toiletry donations.

Target date for completion: August 2017.

B. First Year Students will have the ability to donate tickets and those who are unable to eat will have the ability. Students receive 6 meal tickets per semester, access to the food pantry, and information to financial literature and recipes to assist with a sustainable food program by educating, rather than just providing.

Target date for completion: August 2017.

C. Increase volunteer efforts at the food pantry and increase and catalyst to engage volunteers to participate in HUNGRYGAMES (A day of field games).

Target date for completion: May 2017.

Update, September, 2017:

A. Pantry has opened for its 3rd year. Collaboration has helped with engagement and student participation. More collaborative meeting and assessment of need and use through the Emory coop committee.

B. First Year student continue to have the opportunity to donate 2-3 meal tickets to their fellow students in need. Fall 2017- 250 meal tickets where donated.

C. No update at this time.
Objective 2.2: Promoting entertaining programing to increase awareness and decrease food insecurity at Emory.

A. Hungry Games.
   Target date for completion: March 2017.

B. Weekly tabling at Wonderful Wednesday.
   Target date for completion: Fall and Spring Academic (2016 – 2017).

C. Creating a social media presence.
   Target date for completion: December 2016.

Update, September, 2017:
A. Program was a success. April 2018 next Hungry Games
B. Weekly tabling has increase student use of resources provided by OSSPS
C. OSSPS has a social media presence via facebook, instagram, and Twitter.
GOAL 3: EXPAND INITIATIVES SURROUNDING LOW SES STUDENTS IN THE CLASS ROOM AT EMORY.

Objective 3.1: Creating a Lending Library.
Target date for completion: August 2016. / Completed Summer 2017
Update: Lending Library was a success and transferred to student lead library.
Library was transferred to FLIP - Summer 2017.

A. Collect textbook from donors surrounding at the end of spring semesters and transfer library to FLIP Spring 2017 when they will be provided a space.
Target date for completion: May 2017.

B. Create marketing strategies to assist students who are in need of textbooks.
Target date for completion: May 2017.

C. Developing relationships with financial aid, Barnes and noble and alumni to assist with funding and/or donations to the library.
Target date for completion: May 2017 – 2020.

Update, September, 2017:
Lending Library was a success and transferred to student lead library. Library was transferred to FLIP - Summer 2017.
A. Sunset
B. Sunset
C. Book scholarships provided to identified students in need. Continued goals.
GOAL 4: INCREASE INITIATIVES SURROUNDING VETERANS BY WORKING WITH THE PROVOST OFFICE.

Objective 4.1: Identify veteran’s and their needs within the Emory Community.
Target date for completion: May 2018.

A. Create and work with CAPS on programming for veterans returning to school after service.
   Target date for completion: May 2018.

B. Create an effective program for veterans while waiting for Yellow Ribbon and GI Bill Funding.
   Target date for completion: May 2018.

C. Identify veterans in each area of the University.
   Target date for completion: August 2020.

Update, September, 2017:
Increased collaboration with Emory Community to build resource center (i.e. Emory Law re: Immigration, Alumni, and CL office).
A. First Meeting October 2017
B. Pending- Oct 2017
C. Pending Oct 2017
GOAL 5: FOSTER INITIATIVES AND PROGRAMS SURROUNDING 1015 SCHOLARS AND THE LARGER COMMUNITY OF FIRST GENERATION STUDENTS.

Objective 5.1: Build on the structure of the Family cluster.

A. Initiate Emeritus faculty in 1915 Scholars Program to help navigate challenges in the classroom.
   Target date for completion: May 2017.

B. Create and Promote sustainable workshops that address the larger community of first gen students.
   Target date for completion: May 2017.

C. Increase development through fundraising, grants and scholarship assistance.
   Target date for completion: May 2017.

Update, September, 2017:
A. Sunset Faculty Program and change to faculty liaison.
B. 1915 Scholars workshops have proven successful in attendance. New assessment tools have been added to the end of every workshop - End date May 2018.
C. 2 significant donations to the program. An increase in microgrants.